

DEPARTMENT OF SOCIAL SERVICES

Community Care Licensing Division
Northern California Children's Residential Licensing
Regional Office and Out-of-State Certification Program
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**OUT-OF-STATE ANNUAL REVIEW****LAKEMARY CENTER**

100 Lakemary Drive
Paola, Kansas 66071

FACILITY VISIT DATES: October 19, 2005

OUT-OF-STATE CERTIFICATION UNIT (OSCU) STAFF MEMBER:

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PURPOSE OF VISIT:

The Lakemary Center is seeking re-certification with the State of California, Department of Social Services, Community Care Licensing Division, Out-of-State Certification Unit. The purpose of this visit is to verify that the facility is in compliance with California Group Home Licensing Standard for re-certification.

CALIFORNIA PLACEMENTS & PLACING AGENCIES:

At the time of the visit, Lakemary had a total of 4 California students in placement. The total census was 60. Currently there are three California Probation and Social Services agencies contacted for services with Lakemary, they are as follows: Sacramento, San Louis Obispo and Ventura counties.

FACILITY & PHYSICAL PLANT OVERVIEW:

Lakemary is located in Paola Kansas a suburban community located outside Kansa City. The facility is licensed by the State of Kansas Colorado Department of Human Services, Division of Child Care. The licensing capacity is 204 serving female adolescent ages 11 to 21.

On September 20, 2005, a tour of the entire facility grounds was conducted. All living units furniture, equipment and supplies appeared to be plentiful and in good repair. EYC is currently undergoing renovation to the interior living space of the previous unit know as "Renaissance". The renovation will consist of new and larger staff office and dayroom which is intended to allow living unit staff more effective supervision and interaction with daily program activities. The new staff office is strategically designed in its location. The staff office is now more centrally located, closer to the student's bedrooms and adjacent from the new dayroom

allowing for direct supervision. A tour of the campus cafeteria was also conducted. No issues of concern involving facilities physical plant.

EMERGENCY DISASTER PLAN:

The facility has an emergency disaster plan in place, and instructions were observed posted in all living units and school area. Fire drills are conducted once a month.

FIRE CLEARANCE:

Fire inspections are conducted by the Aurora Fire Department on an annual basis. The last fire inspection was conducted on 8/16/2005. The inspection revealed five fire code violations which have been corrected by the facility. A re-inspection of the premises will be made at a future date by the Fire Department to verify the required corrections.

LOCAL STATE LICENSING / COMPLAINTS ISSUES:

EYC is licensed by the State of Colorado Department of Human Services (CDHS). The last inspection was conducted on December 12-16, 2004.

In the past year EYC has had two substantiated allegations involving; sexual inappropriateness by a male teacher assistant and a staff who was involved in a crisis situation in which a client sustained a broken arm. The disposition of the two staff resulted in termination of the staff involved in the sexual allegation. An unpaid leave of absence through January 2006 was the disposition for the staff involved in the crisis situation resulting in a broken arm of a client.

On 10/13/2005, contact was made with the CDHS Licensing representative regarding the current licensing status and operation of EYC. It is reported that EYC is currently operation at full licensing status and there is no current administrative and /or pending legal action.

HEALTH DEPARTMENT CLEARANCES:

The facility's health inspections are conducted by Tri-County Health Department on an annual basis. The last inspection of 8/23/2005 revealed violations in the following areas; paper towel supply, damaged dresser drawers, light bulbs, toilet seat, peeling paint on beds. All repairs have since been corrected.

ADMINISTRATION AND PLAN OF OPERATION REVIEW:

The EYC administration has announced the retirement of Chief Executive Director, Bill Gregory. Mr. Gregory is expected to officially retire on December 31, 2005. A newly revised administrative organizational chart and letter has been requested by the Out-of-State Certification Unit that will reflect the new changes.

EYC has a copy of a valid license for the facility. Administrative review revealed no issue related to intake procedures, operating outside of license capacity, staffing ratios, and health and safety.

PROGRAM REVIEW AND CHANGES, (If applicable):

EYC has maintained their program structure and treatment philosophy. There has not been any significant changes in the overall program since the previous year.

EYC specializes in providing treatment services for adjudicated, social services and mental health girls primarily between the ages of 11-18 years of age. These children are county dependents, wards, of the court, or DMH clients who have a history of juvenile offenses, failed placements and impulsive behavior. The majority of the clients accepted are diagnosed with the following: disruptive behavior disorders, substance abuse disorders, and major depressive, personality anxiety and mood disorders.

EMERGENCY INTERVENTION PLAN (EIP) / INCIDENT REPORTS:

EYC direct care staff has been trained in the Crisis Prevention Institute. Initial training is 14 hours, and an additional 4 for the staff assigned to the Intervention Unit (IU) every 6 months. For non IU staff, the continuing education requirements are 2 hours of verbal intervention training followed by 4 hours of formal refresher course which includes both verbal and physical intervention. EYC has maintained an EIP to address runaways.

EYC continues to report special incidents on an ongoing basis. There does not appear to be any issues of concern involving reporting requirements.

PERSONNEL AND CLIENT FILE REVIEW:

A total of 5 staff and client files were reviewed. All staff files appeared to have required documents in the files. Included was: health screening, first aid/CPR, fingerprint clearances and training documentation. Client files included admission agreements, medical/ medical consent, needs & service plans / quarterly reports etc. No issues found involving staff or client files.

CLIENT(S) AND PERSONAL RIGHTS REVIEW:

Upon admission, each resident is informed of her personal rights, house rules, schedules, daily operations, living unit responsibilities, and other policy and procedures. Personal rights were observed posted in various areas for the residents review.

Interviews with children revealed no issues of concern related to personal rights. Students reported they are allowed telephone access to call their attorney, probation officer, social

worker, licensing, and family members upon the approval of the placement agencies and assigned therapist. Students were aware of the grievance procedure in the event they need to lodge a complaint.

MEDICAL, DENTAL, AND NUTRITIONAL FOLLOW-UP SERVICES:

Interviews revealed that 1 of the 5 students complained that her wisdom teeth needed to be pulled. The student claims that her medical was cut off due to her AWOL 4 months ago and medical would not reschedule her. A follow-up visit to the EYC Medical office was conducted. After further review, it appears that the student was previously scheduled for an exam in which she AWOL'ed. According to the medical staff, the issue of cutting off the medical is initiated by the county placement agency and not EYC. This usually happens in the event the student AWOL's. The reason for this practice remains unclear. However, it appears in some cases student are required to wait even if it may take a few months to get reinstated. Further review indicated that the student (complainant) has since been reinstated and will be scheduled for an appointment pending approval of the therapist and placement worker. Other client records contained documentation of annual physical check-up's and dental service. (This issue to be addressed in the Plan of Correction POC)

TREATMENT SERVICES (COUNSELING, GROUPS, THERAPY, ETC):

The EYC program is based on the Reality Therapy Principals which stress individual responsibility for one's own actions and management of behavior. Formal therapies include: individual, group and family therapy. The comprehensive treatment approach emphasizes formal therapy, education, recreation, and daily living skills.

Interviews revealed that students were receiving individual and/or group therapy on a regular basis. Students reported that see there therapist one a week and found the sessions to be helpful. Some students reported that group counseling is not as consistent as the individual counseling because staff is sometimes redirected because of a unit crisis. The group is usually rescheduled for a later time. Family therapy appears to be on a case by case basis.

SCOPE OF CERTIFICATION REVIEW:

Areas covered during this review were program features; training, therapy, intake and discharge, policy and procedure covering emergency intervention, medications, file review, observation of daily program and activities, personal rights, food service, and physical plant.

OUT-OF-STATE CERTIFICATION FINDINGS AND PLAN OF CORRECTION (S):

Personal Rights: California Licensing Standards require that each child receives necessary first aid and needed medical or dental services. Interviews revealed at least 1 youth reported that her medical was cut off after her attempt to AWOL. Youth reported not being allowed to see the dentist for her wisdom teeth.

FACILITY TO PROVIDE LICENSING WITH WRITTEN PLAN OF CORRECTION TO ADDRESS THE PERSONAL RIGHTS ISSUE ABOVE. DUE DATE: DECEMBER 15, 2005.